# **VLAC Support**

Last Modified on 08/08/2023 11:26 am CDT

### **Student Support Services**

https://lonestar.service-now.com Phone Number: 1-866-614-5014 ()

We are available by e-mail, phone, or through our website.

IT Service Desk Chat

Librarian Chat

**Ticketing System** 

For IT Service Desk Chat, click on the button above to open a new page. Then use the "Click for Live Chat" button at the bottom right of that page.

(https://lonestar.webex.com/lonestar/supportcenter/webacd.wbx? WQID=2634d9e6933706d68018f0836027afdb)

# View Browsers Supported by D2L (https://vlac.lonestar.edu/help/a274)

# What to Expect from the IT Service Desk (https://vlac.lonestar.edu/help/additional-technical-issues)

#### IT Resources for Students (https://www.lonestar.edu/ots.htm#student-resources)

#### **LSC Maintenance Windows**

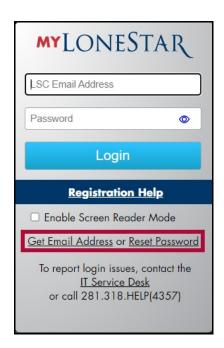
Weekly Maintenance Every Tuesday & Thursday 10 p.m. - 11:55 p.m.

Every Weekend Sat. 11 p.m. - Sun. noon



## **Student Account Management**

To find your email address or password, click[Get Email Address] or [Reset Password].



## **D2L System Check Tool**

Check your system using the D2LSystem Check Tool (https://d2I.lonestar.edu/d2I/systemcheck).